

Feb 7, 2007

Dear Hanover you Pet Spa Staff,

I lost Bandit on Jan. 2, 2007. It was an absolutely heartbreaking decision for me. Bandit was 14 years old and had a great life. I had him for over 10 years and he was a huge part of my life and gave me such joy. I was truly blessed and honored to have had him in my life.

I have been bringing Bandit to your establishment ever since you opened. The entire staff has always been so kind. It is obvious everyone loves dogs.

I am so grateful to each of you for having cared about Bandit. I am so sorry to have lost my best friend, but I am so grateful he was surrounded by such a caring and loving group of people during his last days. For your caring, I thank you from the bottom of my heart. Pam Taylor